



PURCHASE OF VOUCHERS

The ticketing fee is 10% of the total voucher value. Exception: Palast Package, Bistrot Package, Tiger Hotel Package & Gourmet Package vouchers. For the latter a ticketing fee of € 10.00 per voucher is levied.

Standard vouchers may be redeemed on any weekday (not including Mondays and Tuesdays) according to availability. (special events such as New Year's Eve excluded)

Depending on the value of the voucher, a surcharge may be levied for performances on Fridays and Saturdays, as well as on all days in November and December.

The redemption of vouchers requires advance reservation.

If you order vouchers by telephone it is only possible to pay by credit card or bank transfer.

A current fee of € 3.50 is charged for dispatch by insured mail (this fee is not incurred for online purchases – print@home).

Vouchers and tickets may not be exchanged for cash.

REDEMPTION OF VOUCHERS

The redemption of vouchers requires advance reservation.

Please call +49 (0)69 - 92 00 22 0 to reserve your preferred date, or visit our tickets shop at Heiligkreuzgasse 16-20, 60313 Frankfurt.

For the binding booking of seats in the Varieté or a menu in our gastronomy, we ask you to send your original voucher after telephone reservation by fax or scanned by mail to info@tigerpalast.de. After the reservation you will then be issued with a reservation number. Please remember to include your name, address, telephone number, reservation number and day of performance booked.

You are also welcome to visit our pre-sale office at Heiligkreuzgasse 16-20 and exchange your voucher for an entrance ticket.

For reservations by telephone, the original voucher must be brought to the submission in the evening.

Then the tickets are deposited on the day of the event at the entrance to the show on the last name of the guest.

Vouchers are redeemable for 3 years according to legal requirements. Price changes reserved.