



NOTES ON THE PURCHASE OF THE VOUCHER

The ticketing fee is 10% of the voucher value.

Exception: Vouchers for Dinner & Show Arrangement or with hotel services. Here the ticketing fee is € 10,00 per voucher.

The general vouchers are redeemable for every match day (Monday and Tuesday excluded) subject to availability (special events such as New Year's Eve excluded).

Depending on the value of the voucher, an additional fee will be charged for performances from Friday to Sunday or for special events.

Voucher redemption requires advance reservation.

When ordering vouchers by telephone, payment is only possible by credit card or bank transfer.

There is currently a fee of € 3.50 for insured postage. (This fee does not apply to online purchases - print@home).

Cash payment for vouchers and tickets is not possible.

REDEEMING VOUCHERS

The redemption of vouchers requires a reservation in advance. Please reserve your desired date by phone at +49 (0)69 - 92 00 22 0 or come in person.

For a binding reservation of seats in the Variety or a menu in our gastronomy, please send your original voucher by fax or scanned by e-mail to info@tigerpalast.de after making your reservation by phone. After the reservation you will receive a reservation number. Please be sure to include your name, reservation number and the date of the performance you have booked so that we can allocate the vouchers accordingly.

You are also welcome to visit our advance booking office in Heiligkreuzgasse 16-20 and exchange your voucher for a ticket.

If you make your reservation by telephone, you must bring the original voucher with you on the evening of the performance.

The tickets will then be deposited in the guest's last name at the entrance to the performance on the day of the event.

Vouchers are legally redeemable for 3 years.

Prices are subject to change without notice.